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**Service Offering: Existing IT Leverage Assessment Services**

**Objective:** To assess the client’s current IT Environment for its alignment with business, identify the Architectural, Process, Competency and Tools Gaps and recommend an Enterprise IT Technology and Service Architecture.

- Business Context:**
- ✓ To assess the alignment of IT towards business
  - ✓ To identify the IT Leverage points
  - ✓ To assess Current IT Environment’s Operational Efficiency and Effectiveness
  - ✓ Objective ROI Assessment of IT

- Approach:**
- Understand Client’s:**
- ✓ Business Climate, Competencies
  - ✓ IT Landscape and Future Strategies
  - ✓ IT Services Catalogue to its business users
  - ✓ IT Services Catalogue to its business users
  - ✓ Current IT Service Level Agreements
  - ✓ Current IT Service Management Organization
  - ✓ Tools usage for IT Service Management
- Identify Gaps and Recommend:**
- ✓ Enterprise IT Architecture
    - Infrastructure Architecture
    - Connectivity Architecture
    - Continuity Architecture
  - ✓ IT Service Management
    - RAG (Red, Amber, Green) Status of Current IT Practices
    - IT Service Management Framework
    - Tools Adequacy for IT Service Management
  - ✓ Required IT Competencies

**Duration:** The Assessment Services activities may take anytime between four weeks and eight weeks, or more depending on the client’s IT Landscape and Business Priorities.

**Locations:** The Understand and the Gaps Identification Phase will be predominantly carried out in the client’s location and the Recommend phase will be carried out partially in a client location and partially in AlignBiz’s Center for Business Excellence, locations.

**Our Team:** Our team comprises of Experienced, Balanced, Dedicated and Most Competent Consultants who have over decades of experience in providing IT Services to clients across industries in addressing their Business Needs.

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